

December 30, 2019

PRODUCT BULLETIN

Important Notice

This product bulletin only applies to the products listed below, from now. Similar products previously delivered are not affected if they are used in accordance with the user manual.

Subject: Series 10 Gas Detectors (OLC10, OLC10 Twin, OLCT10, OLCT10N)

Dear customer,

Our housing supplier of the above detectors list is currently experiencing production difficulties that do not allow us to pass an endurance test as required by the ATEX certification (Above 75°C with 90% Relative Humidity for 4 weeks) as well as the 10-series detectors are intended for indoor use.

As a result, we are no longer able to guarantee the use of these detectors in Explosive Atmosphere classified as ATEX Zone 2.

However, if the detectors in your order are not intended to be installed in an ATEX-classified area, we can deliver the requested product **without ATEX markings knowing that the metrological characteristics remain unchanged.**

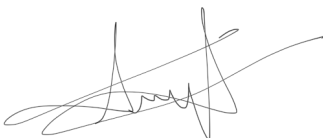
As soon as you are confirmed that you recognize and understand the situation, by email return, we will deliver the affected products without ATEX marking.

Please send your E Mail to : oldhamsimtronics-customerserviceexport@Teledyne.com

If, however, the equipment is expected to be used in the ATEX Zone, please contact our sales department to find the best solution and finalize your project.

We apologize for any inconvenience caused. We are working hard with our supplier to overcome the issue on this matter and we will come back to you as soon as we will have ATEX approved OLCT's, and when the situation returns to normal.

Sincerely,



François Ampe
Fixed Product Manager EMEA