

General Statement of Limited Product Warranty Honeywell Fixed Gas Detection

All products are warranted by Life Safety Distribution GmbH (herein referred to as 'LSD') to be free from defects in material or workmanship under normal use and service for a period of 12 months, beginning on the date of shipment to the buyer, with the following exceptions:

Fixed Gas Detection	
Searchpoint Optima Plus fixed point infrared flammable gas detector	36 months from shipment
Searchline Excel open path and cross-duct flammable gas detector	36 months from shipment
Searchzone Sonik ultrasound gas leak detector	36 months from shipment
XXN transmitter	36 months from shipment
Sensepoint XCD transmitter, Series 3000 transmitter, OELD smart junction box	24 months from shipment
Touchpoint Plus controller	18 months from shipment
Touchpoint Pro controller	18 months from shipment
Unipoint controller	24 months from shipment
Apex flammable and toxic cartridge	12 months from date of installation into the instrument provided installation takes place before the 'INSTALL BY' date. Pro rata after 'INSTALL BY' date
RAEGuard 2 fixed photoionisation detector	Electronics and housing: 24 months Pump: 12 months 10.6eV PID lamp: 12 months from shipment
DigiPID sensor module	Sensor, pump, electronics and housing: 12 months from shipment Lamp: 24 months from shipment
Sensepoint sensor	12 months from shipment
Sensepoint XCD sensor	12 months from shipment
Sensepoint XCL sensor	12 months from shipment
Sensepoint XRL sensor	12 months from shipment
SPM Flex monitor	12 months from shipment
XXN and Series 3000 sensor	12 months from date of installation into the instrument provided installation takes place before the 'INSTALL BY' date. Pro rata after 'INSTALL BY' date
MeshGuard wireless gas monitor	12 months from shipment
Flame Detection	
Fire Sentry FS20X, FS24X family of flame detectors	36 months from date of shipment
FSL100	36 months from date of shipment
Semi/High-Tech	
Chemcassette™	3 months shelf life from date of shipment, provided stored unopened in original packaging under conditions stated, 6 months operational life
Chemcassette™ XP	9 months shelf life from date of shipment, provided stored unopened in original packaging under conditions stated, 12 months operational life
Midas standard service cartridge	12 months from date of installation into the instrument provided installation takes place before the 'INSTALL BY' date. Pro rata after 'INSTALL BY' date
Midas extended service cartridge	24 months from date of installation into the instrument provided installation takes place before the 'INSTALL BY' date. Pro rata after 'INSTALL BY' date
Satellite sensor	6 months from shipment
Midas transmitter	24 months from date of shipment
Midas pyrolyser	MIDAS-T-NP1: 24 months MIDAS-T-00P: 12 months from shipment
Parts & Accessories	

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Calibration Gas	Warranty of gas cylinders is calculated to the last day of the calendar month of the expiration date on the cylinder. Refer to the specific mixture tolerances for minor components provided on the label of the supplied gas cylinder.
Sensors	12 months from shipment

** LEL sensor warranty void if HA sensor testing deems sensor is "Poisoned" by external compounds

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Service (Original warranty period relates to the warranty issued at purchase)	Warranty Terms
A. Replacement with new product within the first 90 days of the original warranty period	Full warranty period as specified in Warranty Terms above
B. Repair (or replacement with new or reconditioned product at HA discretion) after the first 90 days of the original warranty period	Pro-rata warranty realized as balance of original warranty specified in Warranty Terms above, or equivalent discounted price on a new, fully warranted instrument or component
Components replaced under original product warranty	Warranted against same fault for 3 months from date of repair
Repair or Replacement outside of original warranty period	Warranted against same fault for: 12 months from date of repair – Optima and Excel product ranges 3 months from date of repair – All other products
On-site Services by HA (e.g. routine maintenance or commissioning)	3 months from date of completion

LSD's Limited Product Warranty only extends to the sale of new and unused products to the original buyer if the products were purchased from LSD or from an LSD distributor, dealer or representative. When, in the opinion of LSD, a warranty claim is valid, LSD will repair or replace the defective product free of charge and send it or any replacement back to the buyer. A warranty claim will only be accepted if a proof of purchase is submitted and all conditions contained within this Warranty are met.

Conditions:

The obligations set forth in this warranty are conditional on:

a) proper storage, installation, calibration, use, maintenance and compliance with the product manual instructions and any other applicable recommendations of LSD; and

b) the buyer promptly notifying LSD of any defect and, if required, promptly making the product available for correction. No goods shall be returned to LSD until receipt by the buyer of shipping instructions from LSD.

Warranty Return Process:

When the buyer wishes to return a product under warranty, the buyer must obtain a Service Order Number from LSD and if practical return the product clearly marked with the Service Order Number and a full description of the fault at buyer's expense. If no description of the fault is provided, LSD reserves the right to charge an investigation fee. If the product is found to be of "no fault", LSD reserves the right to charge an investigation fee and return same product to buyer after the investigation fee and transport cost are reimbursed in full. The investigation fee in both cases will not exceed \$320, €240 or £200. In the case of a fixed installation or where it is not practical to return the product, the buyer must submit a written claim to LSD's Service Department. A service engineer will attend on site on a day rate basis. Where a valid warranty claim is identified, the faulty product will be repaired or replaced free of charge but in all cases the day rate charge will apply. If in the course of the investigation LSD determines that recalibration of the instrument is required, LSD will recalibrate the instrument and calibration charges will apply. In no event shall LSD's liability exceed the original purchase price paid by the buyer for the product.

Exclusions:

Excluded from any warranty claim is any product, which in LSD's opinion, has been misused, altered, neglected or damaged by accident or abnormal conditions of operation, handling or use, defects attributable to improper installation including but not limited to:

LCD crushed or bleeding, warping to the main PCB as a result of crushing, component or board damage at a point of impact or as a result of dropping of the unit from above the stated certification height, fluid ingress as a result of submergence beyond the I.P. rating specification, poisoning or inhibition of sensor, any damage or defects attributable to repair of the product by any person other than an authorized dealer or LSD's affiliate within the Honeywell group or installation of unapproved parts on the product. Excluded are consumable items such as dry-cell batteries, filters and fuses or routine replacement parts due to the normal wear and tear of the product.

After the effective date this warranty supersedes all existing warranty statements and LSD makes no other warranty expressed or implied except as stated above.

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